



Carroll County Government Veteran's Transportation Shuttle Program

Effective July 1, 2015, the Veteran's Transportation Shuttle Service will be provided by Carroll Transit System (CTS) operated by Butler Mobility. The Veteran's Shuttle provides service to specified Veterans Administration (VA) medical sites. There is no cost to the veteran or his/her personal care assistant for the Shuttle Program.

HOW TO RIDE

- **STEP 1:** All Veterans must be pre-qualified to use the Veteran's Shuttle. To register or for general questions, please contact the Carroll County Bureau of Aging & Disabilities (BOAD) at (410) 386-3800.
- **STEP 2:** Once your registration is complete, call Carroll Transit System (CTS) operated by Butler Mobility at (410) 363-0622 to schedule transportation to a VA Medical facility. You must call CTS at least **two (2) business days** in advance of your appointment.

VETERAN'S SHUTTLE OPERATIONS

The Veteran's Shuttle operates Monday - Friday (except holidays) on a first come, first served basis. Registered riders must call CTS two (2) business days in advance to schedule their ride.

SERVICE LOCATIONS / SCHEDULED RUNS

To Baltimore VA Medical Center on Greene Street, the Loch Raven Center on Loch Raven Boulevard or To Fort Detrick, MD Outpatient Clinic

Riders can board the shuttle at either:

8:00AM—Carroll County Bureau of Aging & Disabilities, 125 Stoner Ave., Westminster

8:30AM—Shoppers, 6300 Georgetown Blvd., Sykesville (Front of Store)

*Transportation is also available to the Martinsburg VA Medical Center in West Virginia upon request.
Transportation to other VA Medical facilities may also be available. Call CTS to inquire.*

.The Americans with Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. Anyone requiring an auxiliary aid or service for effective communication or who has a complaint should contact The Department of Citizen Services, 410.386.3600 or 1.888.302.8978 or MD Relay 7-1-1/1.800.735.2258 as soon as possible but no later than 72 hours before the scheduled event.